# CIMS Redesign: Michigan Monitors Meeting

May 7, 2015



# Today's Discussion

- What is CIMS? The there and then
- Redesign (the here and now)
- Discussion and questions



# What Is CIMS?

- A workflow and reporting system
- A secure data transfer system
- An outbound communication system
- A data collection system



# CIMS Workbooks

Data are issued to locals via "Workbooks." Four Workbooks are issued annually:

- August 15 (Part B)
- September 15 (Part C)
- December 15 (Part B and C)
- April 15 (Part B and C)



# We've Come a Long Way!

- 35 Workbooks and Modules launched
- Over 2,000 total on-the-ground users
- Process improvements
  - New workflow and forms for SLCAP process
  - Way to report and label findings differently
  - New workflow and form set for discipline toolkit
- Data access improvements
  - Determinations distributed in CIMS
  - More student-level data on the Strand Report



### The CIMS Process





# CIMS Training Website

Continuous Improvement and Monitoring System (CIMS)



http://cims.cenmi.org

# Looking Forward: Redesign



# Key Questions for Redesign

- What is the vision for the new system?
- How does OSE plan to reach that goal?
- Who needs to be involved to achieve it?



# Key Questions for Redesign

- What is the vision for the new system?
- Who needs to be involved to achieve it?
- Design team process

Vision statement



# CIMS vs. New System

CIMS is like a printing press or front loader: **Very good at doing what it was built for** 



# CIMS vs. New System

### New system needs to be more like a train:

- An engine can pull any number of cars along a track
- Cars can be exchanged between trains





# Thinking About the New System

- Rollout of the new system will be spread out over the entire 2015–2016 academic year
- The new system will be more than just monitoring
- The frequency and timing of the work in the new system will be different than CIMS

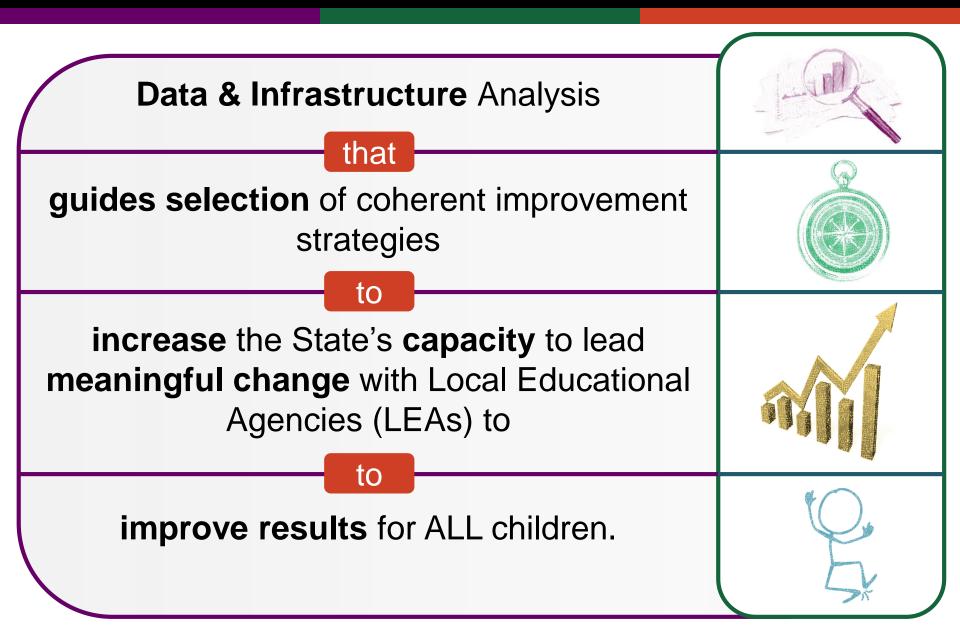


# Thinking About the New System

- Auto-save and spell check
- Robust IT (tablet-friendly)
- Different design approach than CIMS 2.0 (design input throughout)



# SSIP Phase I



# Vision EASY



# Personalized Experiences

- Customizable dashboards
- Time-sensitive "My Tasks" list
- "Smart" notifications
- Layered help
  - Contextual help in application
  - Facilitated support through the Help Desk
  - Coordinated technical assistance through OSE/MDE





# Elegant, Intuitive Design

- Auto-save throughout
- Process-driven design
- Modern, intuitive interface
- Flexible user management system
- Allows you to see "the forest" and "the trees"
- Curated trend and snapshot data visualization





# **Outcomes Focused**

- Builds from student-level to statewide data
- Supports continuity of service for students
- Streamlines monitoring and improvement
- Connects with other state systems and whole-school improvement efforts
- Aligns and makes visible the links between data, monitoring, and TA

### Discover

- Background interviews
- Clarify scope and boundaries
- •Identify system components

### Design

- Specifications
- Look and feel
- •Implement oversight and change management teams
- •Small groups of users review concepts

### Develop

- Programming
- •System testing
- •Small groups review modules & workflows
- •Develop training and rollout schedule

### Deploy

- •Implement training
- Phased approach to system launch throughout 2015-16 school year









### Discover

- Background interviews (ISD monitors, TAs, special education directors, MDE staff)
- Clarify scope and boundaries
- Identify system components





### Design



- Specifications
- Look and feel
- Implement oversight and change management teams
- Small groups of users review concepts



### Develop



- Programming
- System testing
- Small groups review modules and workflows
- Develop training and rollout schedule



# **Deploy**

- Implement training
- Phased approach to system launch throughout 2015–2016 school year



# 7 Components of the New System





# **Looking Forward to Rollout and Launch**



# Frequently Asked Questions

- What is coming in August?
- Will findings be issues on the same timeline as last year?
- When will we be trained?
- What supports will be available to help users?
- What is going to happen to the CIMS system? (Can I access my old work?)



# Rollout Timing

- August:
  - B-5 (Educational Environments)
  - B-13 (Secondary Transition)
  - General Supervision Monitoring
  - Discipline Toolkit
  - Significant Disproportionality: Educational Environments
  - Significant Disproportionality: Discipline
  - Determinations

(Part C does not begin until October)



# Rollout Timing

- October (forecast):
  - B-9 and B-10 (Disproportionate Representation in Special Education)
  - Significant Disproportionality Identification
  - Significant Disproportionality: Identification and Indicator B-9
  - Significant Disproportionality: Identification and Indicator B-10
  - ISD Plans
  - Part C General Supervision Monitoring
  - Part C Focused Monitoring



# Spread the Word!



- New system more than just monitoring (will include state complaints, maintenance of effort, etc.)
- Bundles of work will be released throughout the 2015–2016 academic year
- Training will precede the release of every bundle





# Questions?

